

Governor's COVID-19 Equity Response Team
June 18, 2020
Remote Zoom SUBCOMMITTEE Meeting
MINUTES

Meeting Open at 6:00 p.m.

Members Present (roll-call with disclosure of who else in room): Kirsten Durzy (accompanied in room by Charlie Blue Arm), Rogers Johnson, Dottie Morris, Bobbie Bagley, and Trinidad Tellez. All unaccompanied except as noted.

Quorum: Yes

Others Present: 1 public member.

Welcome, Structure of Remote Meeting, and Review of Charge

- Review of Right to Know Procedures for compliance with the requirements of RSA chapter 91-A and Emergency Order 12.
 - Members of the public can view and listen to the public meeting via online webinar or via phone. Members of the public will be muted throughout the meeting. Comments will be taken at the end.
 - All votes taken during the meeting shall be done by roll call vote
- Charge is to develop a recommended strategy to address the disproportionate impacts of the COVID-19 pandemic and to oversee the implementation of the recommended plan.

Approval of Prior Meeting Minutes

Minutes from 6/9/2020 subcommittee meeting approved after roll call vote with a vote of 5 for accepting.

Discussion and development of an instrument/process to solicit input from the various voices, perspectives, skills and expertise that are needed to inform the plan.

- Discussion of survey tool and assessment process we're proposing
- Agreement that good place to start to work off is to build off Nashua Community Health Assessment (CHA) instrument
- Previously discussed a multi-step process: begin with a quantitative survey, far and wide, targeted to communities of color. Follow-up with qualitative listening sessions, key informant interviews, or focus groups – or combination
 - Update: T.Tellez and K.Durzy were able to put in a request, as part of an application to CDC from the Division of Public Health Services (DPHS), to support qualitative work in second phase; proposed 10 focus groups, 8 in other languages. Uncertain how soon will know if CDC approves. Flexibility to do interviews with community leaders.
- Discussion to clarify goal and what kinds of information we want to gather in the survey.
 - Seek to identify the critical issues impacting communities of color in NH. Not just physical health, also social determinants of health (SDOH)
 - Learn about direct impact that COVID has had on people's lives

- Learn people's personal experiences as it relates to COVID-19
- Explore people's level of understanding and access to information
- Explore challenges, including related to testing
- Explore people's access to healthcare
- Explore people's worries / concerns
- Explore whether people have support networks and where they get it when needed
- Learn input on policy or other system change recommendations – call to action
- Discussion about including information at start of survey about why asking these questions, who collecting for; agree will request no identifying information.
- Discussion of desired sociodemographic identifiers: potentially including race/ethnicity, granular ethnicity, language, sexual orientation / gender identity, housing status, and geography by county plus Greater Nashua and Greater Manchester (identify specific towns), Concord, Laconia, Seacoast?
- Discussion about need to end with a statement/referral: if you need support with x, y, z or if you want more information, contact a, b, c.
- Review of questions in Nashua questionnaire with discussion of desired revisions, augmentations.
- Discussion about importance of conveying how not just gathering information for sake of collecting it... rather, to inform some kind of change that will then put in place the supports that are identified that might be needed.
- Discussion about need for care in survey language. Caution to not use anything blaming or shaming; don't want to put people off. Want to be thoughtful, respectful in how gathering information and make no assumptions.
- Discussion about how we're looking for key issues we're seeing that come up multiple times so we can put in place some of the systems that can provide the support that people need.
- Discussion about whether one potential impact of survey is education; need to avoid biasing.
- Discussion of survey as first step to build trusting relationship – so when later seek people to come to listening session or focus group and talk, we haven't done or said anything that puts people off and build bad reputation.
- Discussion of desire for sense of partnership. Want to create environment... we're learning, the folks are learning, they feel some partnership with this. They hopefully see themselves as contributing to a body of information that helps build some resilience in community with them.
- Discussion that some things may already exist and this will help inform where we need to build upon something in an existing part of our system or create something new.

Public Comment at 7:20:

- Julie Bosak, works at Dartmouth-Hitchcock, interesting and enjoyable to listen to discussion, and encouraged that we are focusing on these issues in the state

Discussion of Next Steps

- TT to incorporate today's revisions to draft working off Nashua instrument.

Meeting Adjourned: 8:15 p.m.